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One American Square, Box 82001
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Telephone: (317) 236-2100
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DECLARATION
FOR
U.S. PATENT APPLICATION

CUSTOMER RELATIONSHIP MEASUREMENT AND MANAGEMENT SYSTEM AND METHOD

Inventor Name, Address & Citizenship

WEIMER, Mark L.
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(a U.S. citizen)

Direct All Correspondence to:

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ICE MILLER
One American Square, Box 82001
Indianapolis, Indiana 46282-0002

☒ Joint Inventor ☒ Specification Attached

☐ Specification filed: _____
As Serial No.: _____

Our Ref. No.: P00494-US-1 (11049.0013)

Priority Application(s) _____

Other Inventors, If Joint Inventor

SHOEMAKER, Randall D.; GRINDSTAFF, G.
Michael; KOVACS, Brian A.; EASTON, Bill;
GLODOWSKI, Mark R.; and DOYLE, William

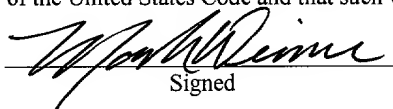
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2. I believe I am the original, first and, if the Joint Inventor box above is checked, joint inventor, or if not, sole inventor, of the subject matter which is claimed and for which a patent is sought on the above identified invention, the specification for which is as shown above.
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Signed

June 28, 2001
Dated

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DECLARATION
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Inventor Name, Address & Citizenship

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Direct All Correspondence to:

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SHOEMAKER, Randall D.; GRINDSTAFF, G.
Michael; KOVACS, Brian A.; WEIMER, Mark
L.; EASTON, Bill; and DOYLE, William

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Inventor Name, Address & Citizenship

DOYLE, William
3106 Breakwater Drive, Apt. D.
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Direct All Correspondence to:

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ICE MILLER
One American Square, Box 82001
Indianapolis, Indiana 46282-0002

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Inventor Name, Address & Citizenship

SHOEMAKER, Randall D.
11915 Laurel Oak Dr.
Indianapolis, IN 46236
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Direct All Correspondence to:

Russell E. Fowler, II
ICE MILLER
One American Square, Box 82001
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GRINDSTAFF, G. Michael; KOVACS, Brian
A.; WEIMER, Mark L.; EASTON, Bill;
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Direct All Correspondence to:

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Brian A. Kovacs
Signed

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Inventor Name, Address & Citizenship

GRINDSTAFF, G. Michael
3127 E. Carmel Drive
Carmel, IN 46033
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Direct All Correspondence to:

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G. Michael Grindstaff
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Direct All Correspondence to:

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